



QUALITY PLAN 10

RESULTS REPORT

Prepared by the Knowledge Management Team, Pinnacle Group Ltd. for

PREAMBLE

QP10 consisted of eleven goals, five of which related to population health targets and six other objectives including Smoking Status and Cessation, Diabetes, Professional Development, Cornerstone™ Self-assessment, Harm Reduction and Recording Nurse Consults.

Of the 94 practices across the Pinnacle network eligible to complete QP10, 39 (41%) achieved a 100% score. Within Turanganui PHO, 3 of the 6 eligible practices (50%) achieved 100%, as listed below:-

City Medical Gisborne Ltd
Mangapapa medical Centre
The Village Clinic Ltd

This report summarises the QP10 practice results by PHO. For population health data (2yr immunisation, influenza vaccination and cervical screening), comparison with QP9 results is also included.

DOCUMENT PROPERTIES

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CHANGE RECORD


Version / Updated on	Reasons for Change

Childhood Immunisation

Target:

QP10 Results, Turanganui PHO, July 1st 2006 to June 30th 2007

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 88% of registered population of 2 year olds will be fully immunised.


Outcome:

2 YEAR OLDS FULLY IMMUNISED		
	Result * %	Declines %
Turanganui PHO	89.0 [92.0]	4.5 [3.3]

* The **Result** has been calculated using the formula completed / target – declines). However, the percentage of 2yr olds whose caregivers formally declined immunisation has also been calculated and is shown in the table.

Comparable QP9 rates are shown in [].

Target:

 Practice reports on non-responders, by ethnicity and percentage referred to immunisation outreach services.

Outcome:

NON-RESPONDERS* TO 2 YEAR OLD IMMUNISATION												
	Total Non-Responders			Māori Non-Responders			Pasifika Non-Responders			Other Non-Responders		
	No.	No. referred to Outreach	% referred to Outreach	No.	No. referred to Outreach	% referred to Outreach	No.	No. referred to Outreach	% referred to Outreach	No.	No. referred to Outreach	% referred to Outreach
Turanganui PHO	17	10	59	8	7	88	2	0	0	7	0	0

* The definition of a non-responder for QP10 was registered patients (regardless of age) with an incomplete 2 year old immunisation record.



Influenza Vaccinations

Target:

- 70% of practice's registered population of those aged 65 and over will be vaccinated against influenza by 30-06-07.

Outcome:

OVER 65 VACCINATED		
	Result* %	Declines %
Turanganui PHO	78.9 [68.4]	3.6

* The **Result** has been calculated using the formula completed / target – declines. However, the percentage of those aged 65 and over who formally declined immunisation has also been calculated and is shown in the table.

Comparable QP9 rates are shown in []. Note that decline rates were not requested until QP10.

Target:

- Practice reports on number of registered population aged under 65 eligible for free influenza vaccination who have been vaccinated by 30-06-07.

Outcome:

	No. of eligible patients aged under 65 vaccinated
Turanganui PHO	953



Cervical Screening

Target:

- 70% of eligible women will have a current cervical screening result.

Outcome:

ELIGIBLE WOMEN WITH CURRENT SCREENING RESULT		
	Result * %	Declines* %
Turanganui PHO	69.7 [65.4]	3.6 [3.3]

- The **Result** has been calculated using the formula completed / target- (declines + not required). However the percentage of those women aged 20 – 70 years who formally declined cervical screening has also been calculated and is shown in the table.

Comparable QP9 rates are shown in [].

Target:

- All smear takers provide consent for Pinnacle to access adequacy reports directly from the National Cervical screening Programme.

Outcome:

- Smear takers provided consent to access adequacy reports.

Target:

- Practice reports on non-responders by ethnicity.

Outcome:

LMG	Total Non-Responders*	Māori Non-Responders	Pasifika Non-Responders	Other Non-Responders
Turanganui PHO	1410	762	35	613

* The definition of a non-responder was any eligible woman recorded as a non-responder to cervical screening



Breast Screening

Target:

- Practice reports on percentage of registered population of eligible women aged 50-69 years with a current breast screening result.

Outcome:

	Result * %
Turanganui PHO	75.5

* The **Result** has been calculated using the formula completed / target.



Disease Coding

Target:

- Specified coding targets for asthma, diabetes, hypertension, disorders of lipid metabolism, smoking status, ischaemic heart disease, heart failure and chronic obstructive airways disease will be met.

Outcome:

CODING RATES ACROSS SPECIFIED AREA	
Code (target %)	Turanganui PHO %
Diabetes (3%)	3.7[3.4]
Disorders Lipid Metabolism (2.5%)	4.5 [4.0]
Ischaemic Heart Disease (5%)	6.9 [6.3]
Hypertension (5%)	9.0 [7.6]
Heart Failure (1%)	2.8 [2.8]
Asthma (7.5%)	10.3 [9.6]
COAD (1.5%)	2.1 [2.3]
Smoking status coded (90%)	87.7 [81.6]

*QP9 percentages are shown in [].

Target:

- Practice provides anonymised line data regarding patients with diabetes.

Outcome:

- Diabetes line data was extracted via PNET where possible and has been utilised in the production of the annual diabetes report.



Smoking Status and Cessation

Target:

- 🛡️ 90% of registered patients aged 15 and over seen within the 2 year period ending 30th March 2007 have smoking status coded.
- 🛡️ Every GP completes a smoking status and cessation audit.

Outcome:

- 67% of practices achieved rate of 90% of smoking status recorded.
- 100% practices successfully completed a two pass smoking audit.
- Practitioners have received feedback letters re the smoking audit (see sample letter attached).

Diabetes

Target:

- 🛡️ Every GP completes a diabetes audit.

Outcome:

- As agreed, the diabetes clinical audit has been held over for QP11.

Cornerstone™ Self-assessment

Target:

- 🛡️ Practice completes a self-assessment against the Cornerstone™ “Aiming for Excellence” standards.
- 🛡️ Practice has an action plan in place to address any unmet criteria.

Outcome:

- 100% of practices completed a self assessment and action plan against the Cornerstone™ Aiming for Excellence criteria.
- Feedback reports have been sent back to practices.

Harm Reduction

Target:

- 🛡️ Practice completes and submits a brief questionnaire providing an overview of events processed through the harm reduction procedure.
- 🛡️ Practice submits copies of two harm reduction reports completed during the year.

Outcome:

- 100% of practices achieved this goal.
- Harm Reduction feedback report will be sent to practices once analysis is complete.



Recording Nurse Consults

Target:

- Practice ensures electronic Practice Management System (PMS) is correctly configured to allow invoicing of nurse consults.
- Practice commences invoicing all nurse consults.

Outcome:

- 100% of practices achieved this goal.

Personnel Training

Target:

Position	Target
GPs	Two Pinnacle professional development meetings and a practice team meeting with a Clinical/Pharmacist Facilitator.
	Confirmation of enrolment in RNZCGP MOPS or AVE programme, or submission of CME report.
	CPR certificate to at least level 5 which has been attained within the three years ending 30-06-07.
	Current practising certificate.
Practice Nurses	Submission of report detailing CNE attended during year – minimum ten hours in any one and 60 hours over a three year period.
	CPR certificate which has been attained within the two years ending 30-06-07.
	Current practising certificate.
	At least one Practice Nurse to hold current authorised vaccinator certificate.
Practice Managers	Five hours approved training relevant to Practice Manager role. This could include a CPR course every two years.
Receptionists and other non-clinical staff	Four hours approved training relevant to this role. This could include a CPR course every two years.

Outcome:

- 83% of practices fully achieved all professional development requirements.

